

Database damage causing problems with some users' accounts

Posted by Super G on September 6, 2011 - 9:13am

Topic: Site news

On Monday, the The Oil Drum website suffered a crash that damaged the database table that holds information about the site's users. As a result, some users are not able to log in and their comments are not appearing. This issue will persist until we can restore the data from our backups. The restoration will take place Tuesday evening U.S. Eastern time.

We apologize for the inconvenience.

[UPDATE 9/6/11 9:40a EDT] This problem also applies to some TOD staff members, and their articles are not appearing either.

[UPDATE 9/6/11 11:25p EDT] The problematic database table has been restored. This should fix 95-100% of the problems we've been having. Those users that created duplicate accounts have had their newer accounts merged with their older accounts.

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